

## Server+ Certification Course

Five Days – Instructor-led  
Exam SKO-001, \$199, not included

Prerequisites: Basic knowledge or experience with servers and networks.

### Defining a Server

- Server functions and benefits
- Classes of servers

### Server Planning

- Determining the business purpose
- Server placement
- Planning physical site readiness
- Disaster planning

### Motherboards, Processors, Memory, BIOS

- Motherboard architecture
- Processors
- Memory
- CMOS, BIOS, and POST

### Server Power - Rack Installation

- Server power
- Server rack

### Hard Disk Interface and RAID

- Hard disks
- IDE interface
- SCSI interface
- SCSI configuration
- Fibre Channel and RAID

### Server Upgrades

- Preparing for upgrade
- Upgrading processor and memory
- Updating BIOS, power supplies, adapters

### Networking

- Topologies and protocols
- Media access methods and equipment
- Network cabling
- Network adapters

### Services and Applications

- Services
- Other services
- Application servers

### Disaster Planning

- Backup hardware
- Backup software and strategies
- Server redundancy
- Other disaster precautions
- Developing disaster recovery plan

### Performance Monitoring

- Monitoring the server
- Establishing a baseline
- Acceptable levels of performance

### Troubleshooting

- Troubleshooting
- Diagnostic tools
- Working remotely
- Viruses and FRUs
- Tips and getting help

### NOS Services and Applications

- SNMP on Windows NT
- WINS service on Windows 2000
- Windows 2000 and routing
- DHCP configuration and status